

Lessons learnt from governance
structures of other industrial sectors:
options for the mining sector

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Identifying the Audience

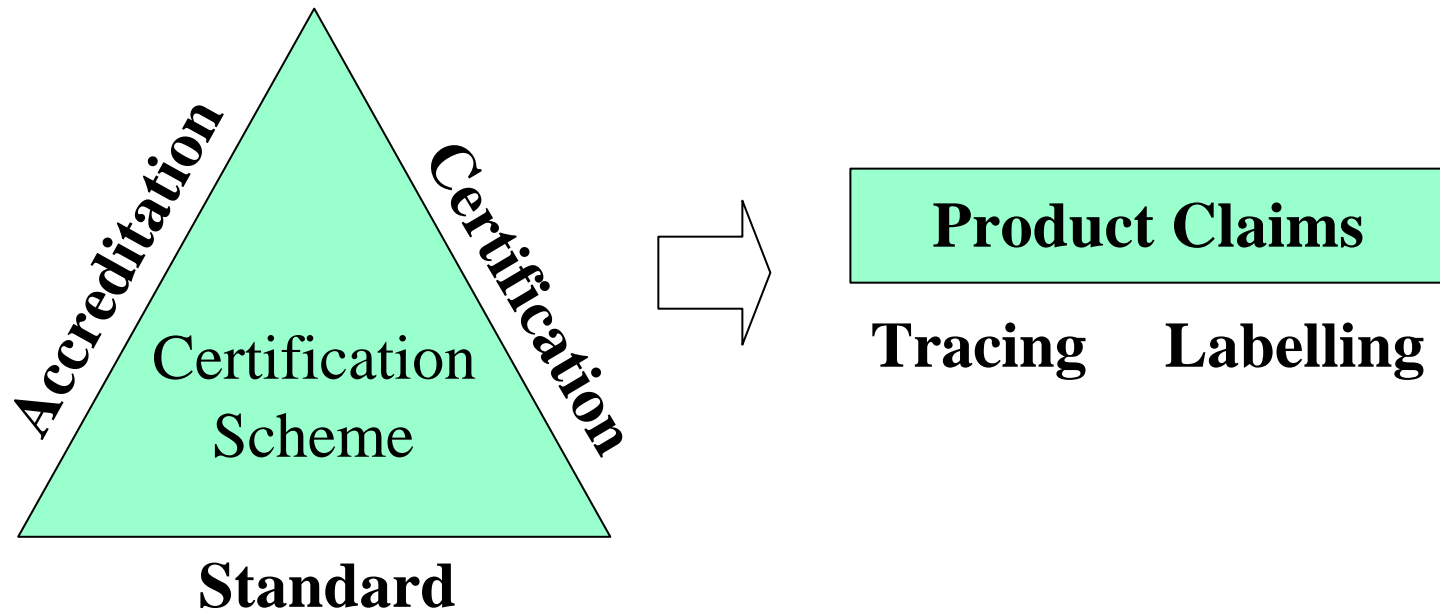
- First critical step is to identify the target audience for the scheme
- Possibilities include:
 - The company itself or the industry
 - A specific target such as the financial sector
 - A wide range including industry, government, NGOs and the public



Components of a Scheme

- The Standard
 - defines what level of performance is acceptable providing the basis for the scheme
- The Certification Process
 - Verifies whether the standard is being met. The better the process the more reliable the verification.
- Accreditation
 - Verifies that those carrying out the certification process are competent, thereby providing confidence in the results.

The Design of Certification Schemes





The Standard

- Two important features
 - Content
 - Credibility
- The two are linked but not synonymous
- Both depend on who develops and maintains the standard



Content of the Standard

- A number of things to consider
 - Management or performance based
 - Requirements of existing standards, codes of practice and international agreements
 - Technical and scientific data
 - Experience
- What are the priorities and expectations of the target audience



Credibility of the Standard

- Content
- Ownership
- Development
 - Who was involved in developing it?
 - How were decisions reached?

Developing the Standard

Who is involved

Single
Interest

Selected
representatives

Multistakeholder

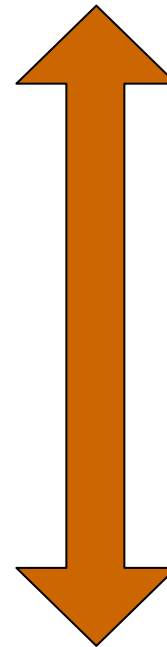
Decision Making

Single
Interest

Limited input

Voting

Consensus-based





Certification Process

Three types of audit:

- **First Party**
 - Company audits itself.
- **Second Party**
 - Company audited by someone it has a relationship with (eg customer, bank)
- **Third Party**
 - Company audited by independent organisation with which it has no pre-existing relationship



Certification Process

- Two important features:
 - Technical process
 - Credibility
- As with standards, linked but not synonymous



Certification Process

- Some key technical features include:
 - Who carries out the audit
 - How is information collected (documents, field visits, consultation)
 - What is the sample size
 - Who makes the final decision



Certification Process

- Credibility can be provided by a number of features, most importantly:
 - An effective complaint and dispute resolution mechanism
 - Provision of public information, both by the certifier and the company
 - Accreditation



Accreditation

- Who should carry out accreditation?
 - Industry
 - National accreditation bodies
 - International accreditation bodies
- Issues to consider
 - Credibility
 - Technical competence including both auditing and industry experience
 - Geographical coverage



Conclusions

- Begin by defining the target audience thinking about the long-term as well as the immediate future
- It is essential to ensure that the scheme is credible to the target audience
- The wider the target audience the more complex it is to achieve credibility
- Shortcuts in the short term are often expensive and time consuming in the long term